



Price Guide (April 2023)

Hourly shop rate is fixed. All other pricing is a guideline, subject to change based on service inspection. Expedited service available at peak season, at our discretion. Additional fees will be applied. Tools will not be loaned or rented.

Payment options: Cash or Etransfer to crankculture@gmail.com

TUNE PACKAGES

BASIC: \$100

Includes:

- measure chain for wear
- tire inflation & inspection
- drivetrain wipedown and lubrication
- rear derailleur hanger alignment
- basic adjustments of cable tension for brakes and gears
- brake pad adjustment
- bolt torque check
- inspection for damage, wear or incompatible products
- minor wheel true on bike
- test ride

STANDARD: \$150

Includes BASIC, plus:

- drivetrain wipe down and lubricate
- derailleur hanger alignment
- align and adjust brakes and shifting
- cables, housing and brake pad install/replacement (*parts extra*)
- adjust headset and inspect bottom bracket
- adjust front & rear hub bearings
- wheel true and tension (*off bike*)

DELUXE: \$220

Includes STANDARD, plus:

- remove and deep clean of drivetrain components (*ultrasonic cleaner*)
- installation of chain and cassette included (*parts extra*)
- mechanical clean of frame and wheels
- complete bicycle wash
- wheel and tire clean or tire replacement
- frame polish and protectant applied
- install new cable, housing, drivetrain tires (*parts extra*)
- wrap drop bars or replace grips (*parts extra*)

OVERHAUL: \$450+ (SUBJECT TO INSPECTION)

Includes DELUXE, plus:

- complete bicycle disassembly down to the frame
- overhaul of bottom bracket, headset, and wheels
- overhaul wheels and adjust wheel bearings
- additional services may be included or required (*determined on case by case basis.*)



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SHOP RATE: \$110 hourly rate (\$20 minimum) - jobs performed at Shop Rate include:

- non-refundable assessment charge
- removal of stripped, cross threaded or seized parts
- custom builds or strip and rebuild for frame painting (*discount will apply*)
- elaborate custom full wrap fender install for low clearance road bikes
- filthy bikes cleaned at hourly rate, including bikes with feces on them

Prices start at

ACCESSORIES	\$25+	fender install (<i>custom install at shop rate</i>)
	\$25	rack install
	\$30	handlebar wrap (<i>parts extra</i>)
BRAKES/GEARS	\$20	brake adjust front/rear
	\$20	brake cable replace & adjust
	\$20	brake pad install & adjust front/rear
	\$20	gear, shifter adjust front/rear
	\$20	Di2 update, calibration or other set up
	\$45	disc brake bleed front/rear (<i>lever bleed/burp bleed</i>)
	\$70	disc brake bleed full (<i>purge fluid, acetone, clean parts</i>)
DRIVETRAIN	\$20	chain or cassette install
	\$35	chain and cassette install
	\$30	derailleur hanger alignment & derailleur adjustment
	\$50	drivetrain clean (<i>off bike</i>)
	Shop Rate+	internal gear hub service (<i>parts/supplies extra</i>)
FRAME/FORK	\$30	bottom bracket install
	\$40	bottom bracket replace
	Shop Rate	bottom bracket face and chase
	Shop Rate	disc tab facing on frame or fork
	\$50	headset install/removal
	\$35	rivnut install
	Shop Rate	steel fork alignment
	Shop Rate	steel frame alignment
WHEELS	\$20	flat fix – tire/tube install only, front/rear (<i>extra charge for “Dutch” bikes/e-bikes</i>)
	\$45	hub – front hub overhaul (<i>parts extra</i>)
	\$65	hub – rear hub overhaul (<i>parts extra</i>)
	\$15	Slime™ sealant application (<i>sealant extra, \$2/oz</i>) (<i>removable core tubes only</i>)
	\$30	wheel true front/rear (<i>per wheel</i>)
	\$40	wheel true & spoke replace (<i>parts extra</i>)
\$100	wheel build & calculations (<i>parts extra</i>)	
MISCELLANEOUS	\$50+	bike detailing, varies from bike to bike
	\$65	box bike for shipping (<i>box must be provided by customer</i>)
	\$150	boxed bike assemble (<i>new bike from box</i>)
	\$80	boxed bike re-assemble (<i>from shipping</i>)
	Shop Rate	ultra sonic parts cleaning



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ADDITIONAL INFORMATION

All rates subject to GST. All parts subject to GST, some parts subject to GST & PST.

Extra charges apply for labour not included in the service packages. Parts not included in labour rates. All pricing is based on general estimation. Actual price will be determined upon inspection of the bicycle.

Only repairs stated on your work order will be performed, if a problem arises we will halt and contact you with the problem and possible solutions. For example, non compatible parts, improperly installed parts, damaged or worn parts, requiring replacement or overhaul, stripped or seized parts.

Most suspension service will be performed by outside suspension experts in the area. We can perform service on your bike while the suspension parts are being worked on, then install the fork or shocks to complete the service package.

Jobs may be refused if bikes or parts are not available, or in good repair.

Refusal to have service performed relating to safety will require signing a release waiver and in some cases void service guarantee.

All bicycles are test ridden after labour is completed.

Customers will be notified once service is complete. Bicycles left for more than 7 days after the completion of service will incur a storage fee and bicycles left more than 30 days will be donated or recycled.

The customer understands that Crank Culture is not liable for loss or damage to bicycles and existing installed parts and accessories in case of fire, theft, or any other cause beyond the shop's control, or for delays related to shipping or unavailability of parts.